Electronic Acknowledgement Receipt				
EFS ID:	1250092			
Application Number:	09484140			
Confirmation Number:	9326			
Title of Invention:	Automatic call distributor with language based routing system and method			
First Named Inventor:	Jim Beck			
Customer Number:	24628			
Filer:	James A. Scheer/Barbara Dowling			
Filer Authorized By:	James A. Scheer			
Attorney Docket Number:	00EC004/77529			
Receipt Date:	12-OCT-2006			
Filing Date:	18-JAN-2000			
Time Stamp:	16:21:17			
Application Type:	Utility			
International Application Number:				

Payment information:

Submitted with Payment	no
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)	Multi Part	Pages
1		77529Amendment.pdf	585247	yes	12

	Multipart Description		
	Doc Desc	Start	End
	Amendment - After Non-Final Rejection	1	8
	Applicant Arguments/Remarks Made in an Amendment	9	12
Warnings:	<u> </u>	•	'

Information:

Total Files Size (in bytes): 585247

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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.